### Prevent spread of 2019-nCoV?

I will continue to train and educate all staff to follow standard procedures and to make sure we have all the supplies we need. Including, gloves, mask and hand sanitizers. In our center lobby, there is a poster that would provide families and visitors instructions about hand hygiene, respiratory hygiene and cough etiquette. A mask station is also provided.

## Identify and isolate patients with 2019-nCoV and inform key facility staff and public health authorities?

There are criteria we look into and if residents and staff met the following criteria, they should be immediately evaluated for 2019-nCoV. Both criteria has to be met. For example, fever or signs/symptoms of respiratory illness (e.g. cough or shortness of breath) and a recent history of travel to China or anyone that they came in contact who previously travel to China within 14 days of symptom onset. If these criteria are met, we then notify our Medical doctor to have resident be sent out. Patients will be asked to wear a facial mask as soon as they are identified. Transfer patient to hospital to provide airborne isolation precautions. Inform transport personnel of level of precautions and to be utilized and provide hospital report including precaution in use. As for staff they will not be allowed to facility until clearance from their Physician.

## Care for a limited number of patients with known or suspected 2019-nCoV as part of routine operations?

Resident with known or suspected will be asked to wear facial mask. Medical doctor will be notified immediately to have resident sent out to hospital. Inform transport personnel of level of precautions and to be utilized and provide hospital report including precaution in use.

## Outline plans for internal and external communication?

Will immediately notify CED, CNE, NPE, Medical doctor, Genesis Sr. Director of Infection Prevention and Control.

Monitor and manage healthcare personnel with potential for exposure to 2019-nCoV? Adhere to standard, contact and airborne precautions, including the use of goggles. Train and educate healthcare personnel the importance of hand washing. All non- disposable medical equipment used for patient care should be cleaned and disinfect according to manufacturer's instructions and facility policies. Ensure that environment cleaning and disinfection procedures are followed consistently and correctly.

# Manage the impact on patients, the facility, and healthcare personnel?

Providing quality and efficient care to patients. Ensuring all policies, procedures are being followed for the over health of all patients and staff. Keeping supplies and other necessary items in stock. Providing staff and patients with emotional psychological support. Ensure day to day operations are being carried out in managing patients.